

Know-Your-Client Policy



Introduction

The Know-Your-Client (“KYC”) Policy and procedures are in accordance with the applicable laws and regulations of our jurisdiction, which requires financial institutions to conduct identity verifications for the users of the Company’s services. The Company has implemented procedures that all users must strictly comply with to provide clients with the applicable services. This policy also aims to prevent any illegal activity within the Company’s properties, including money laundering.

Collection of Client Information

Upon registration or account opening, clients are required to provide accurate and up-to-date information as outlined in this policy. The Company reserves the right to verify the authenticity of the provided information through various means, including but not limited to third-party databases and public records.

The Client acknowledges and accepts that the Company will collect particular details and personal information, including the required documentation described hereinafter. The Client agrees that he/she must comply with submitting the following information and documentation as part of using the services.

Basic information will be provided upon the Client’s registration of opening an account with the Company. The basic information includes full name, date of birth, country, address, contact number, and email address. The Company may also ask for the Client’s occupation, financial capabilities, trading experience, and source of income to ensure that the services are appropriate and suitable for the Client. This additional set of information may be obtained after the Client has registered for a trading account. Moreover, the Client acknowledges that the Company may obtain and collect certain information as obliged by the affiliated banks and payment service providers (“PSPs”) upon registration or upon initiating any financial transaction in the trading account.

The Company may conduct periodic reviews of client information to ensure continued compliance with regulatory requirements. Clients may be requested to provide updated documentation or information, especially in the case of significant changes to personal details or financial circumstances.

Data Confidentiality and Security Management

The Company is committed to protecting the confidentiality and privacy of client information in compliance with the applicable laws and regulations. Client data will only be accessed and used for legitimate business purposes, such as account administration and regulatory compliance.

Stringent security measures are implemented to safeguard client information against unauthorized access, disclosure, alteration, or destruction. These measures include encryption, access controls, and regular security audits to identify and address potential vulnerabilities.

Document Requirements and Submission Process

The Client understands and agrees that he/she will submit and complete certain documents to certify his/her identification and use of the services. In compliance with such procedure, the Client must submit copies of, without limitation, A.) proof of identification, such as a government-issued ID, passport, or driver's license; B.) proof of address or residence, such as a bank statement, residential certificate, government-issued lease contracts, or utility bill not older than six months; C.) and copy of the credit card or debit card if such was used for any financial transaction. In addition, if the Client used a credit card or debit card, he/she must submit its front copy according to the instructions of your country or the state legislation displaying card numbers. You must also submit the back copy with its CVV covered and the card numbers covered, similar to how the front copies were.

Submission of documents can be uploaded to the trading account or can be sent to the Company's official email address. The Client acknowledges that the Company will only accept documents in JPG/JPEG, PNG, and PDF formats without password protection.

All document copies must be clear and legible. Therefore, the Client must ensure that the information and document copies provided are correct, accurate, and complete. Furthermore, the Client acknowledges that if the documents you submit are suspected or proven to be forged, we reserve the right to take legal action against such an occurrence.

Compliance and Enforcement

Clients are advised that failure to comply with the provisions of this policy may result in the suspension or termination of their account and services. The Company reserves the right to take appropriate action, including reporting suspicious activities to regulatory authorities, law enforcement agencies, and financial intelligence units.

Clients acknowledge their responsibility to adhere to all applicable laws, regulations, and industry standards related to anti-money laundering (AML), counter-terrorism financing (CTF), and KYC requirements. Any attempts to circumvent these obligations will be met with strict enforcement measures.