

Data Privacy Notice



Introduction

As part of the Company's daily business operations, it collects personal information through the official website, other company sites, widgets, mobile applications, and other platforms (collectively referred to as the "Site"). This Data Privacy Notice applies to international data protection laws and to the personal data about each authorized representative of the Client and other persons or entities collected in the course of providing services.

Collection of Data and Information

The Company obtains and collects the information that clients provide directly to the Company. The collected information can be when the Client registers for an account with the Company, participates in any interactive features of the services, including contests and promotions, makes a purchase, asks for assistance or customer support, or communicates through the official site or the Company's third-party platforms and sites.

If the Client signs up or registers for an account or services, the Company shall collect the basic information provided directly or otherwise, including name, email address, and phone number. Such information will be used to create, maintain, and access the account with the Company and to be able to contact the clients about their account and other services offered.

Once the Client has registered an account, the Company can request additional information to build and complete the Client's portfolio, which will be used in the course of trading. The requested information may include the Client's date and place of birth, country of origin and residence, nationality, citizenship, residency status, government-issued identification number, and Tax ID. The Company may also collect further information about the Client's experience in trading, investing, financial objectives, occupation and employer, source of income and annual income, investment portfolio, and other details or questions as may be required to complete the portfolio. This information may be used to determine the suitability and appropriateness of the services the Company offers to clients.

Identity Verification and Compliance

For further identification of identity, the Company requires clients to provide copies of identification documents, such as passports, residency, licenses, national identity cards, utility bills, bank statements, and such other documents as may be required to comply with regulatory obligations and to verify the Client's identity. The Company will use the information and documentation in the Client's profile to:

- a) Verify identity and conduct checks as required by applicable laws and regulations, including the Know-Your-Client (KYC) and Anti-Money Laundering (AML) procedures, as well as checks for fraud, sanctions, and politically exposed persons.
- b) Contact the Client on matters related to his/her account, including requesting additional information or documentation.
- c) Notify clients regarding the status of their accounts.
- d) Provide clients with updates and notices related to their accounts, including general updates, market updates, and other marketing materials and services offered.



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Risk Warning: Trading financial instruments carries a high level of risk to your capital, with the potential for losses exceeding your initial investment, where more than 70% of traders end up losing their invested capital. Market volatility, influenced by various economic factors and geopolitical events, can lead to significant fluctuations in asset prices, making it challenging to predict outcomes accurately. It is crucial to understand the risks involved in trading and to carefully consider your risk tolerance before engaging in any trading activity. No guarantee of profit is implied or guaranteed, and past performance is not necessarily indicative of future results.

- e) Align offered products and services through the official website to assess the Client's credit risk and perform any suitability assessments for using high-leverage trading services.
- f) Set up security measures to secure the account, including, without limitation, two-factor authentication.

Invitations and Third-Party Information Collection

Official Clients can invite their contacts to register an account with the Company. The Company only collects information on individuals that the clients choose to invite to join Livaxxen, and the information provided will be used to invite the individual at the request of the existing Client of the Company.

Log and Device Information

When clients use or access the Company's site and services, it can automatically collect their log information, including the pages they visit and the time of their visit, IP address, other network identifiers, and the referral page before accessing the site.

The Company may also collect the device information, such as the type of browser and mobile device used, the app version, and mobile network identification. The user's device may also ask permission to enable the location settings, which, if enabled, the Company may collect, including the device's precise location. The Company records users' activities on the official website, including any posted content, logged account details, and transaction information, including the amount and currency of deposits and withdrawals.

Use of Cookies

The Client acknowledges that the Company uses "Cookies" and other software, such as web beacons, to collect data information automatically. Cookies are small pieces of data sent from the Company's site and stored in the user's browser when they access the site. These will help to improve the Company's services and the Client's use and experience. This also helps the campaign's effectiveness and shows which areas and features of the services have the most count visits and which ones are the best used.

Disclosure of Data and Information

The information collected from the clients may be used to provide them with the appropriate services and to maintain and improve them. The Company may also use such information to administer and verify client accounts, including complying with regulatory and other legal obligations. All provided information also helps the Company monitor any posts and activities, including potential abuse of the services and identifying illegal activities. The Client understands and accepts that the information the Company collects may also be used as admissible proof for investigations, legal proceedings, and compliance with court orders. The Client agrees that the Company may also use the information for reference in case of complaints and dispute resolution.



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Regarding information disclosure, the Company will not disclose any collected records and information except for business purposes among its workforce, subsidiaries, and affiliates, including service providers and financial institutions. The Client acknowledges that the Company may also disclose his/her information in response to a request for information in accordance with or as required by any applicable law or legal process. This includes lawful requests by public authority and to meet national security or law enforcement requirements.

Data Encryption, Retention, and Confidentiality

In addition to the data collection practices outlined above, the Company is committed to safeguarding the personal information of its clients and maintaining the highest standards of data security and privacy. The Company employs industry-standard encryption protocols to protect the transmission and storage of sensitive information. This ensures that data exchanged between clients and the Company's servers remains confidential and secure.

Access to client data is restricted to authorized personnel who require such information to fulfill their duties. Employees undergo regular training on data protection best practices and are bound by confidentiality agreements.

The Company conducts periodic audits and assessments of its data processing practices to identify and address any potential vulnerabilities or compliance gaps. This proactive approach helps mitigate risks and ensures ongoing compliance with relevant regulations.

Client data is retained only for as long as necessary to fulfill the purposes outlined in this Data Privacy Notice or as required by law. Once data is no longer needed, it is securely deleted or anonymized to prevent unauthorized access or use.

Request for Client Information

If a Client intends to obtain another Client's information, a formal written request must be sent to the Company's official email address, indicating a valid, legal, and clarified reason to obtain such information subject to approval. The Company reserves the right to reject or cancel any request to obtain information or records.